



Republic of the Philippines
Department of Education
 Cordillera Administrative Region
SCHOOLS DIVISION OF ABRA

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July 05, 2024

DIVISION MEMORANDUM

No. 283 s. 2024

**COMPOSITION OF SDO 2024 OPLAN BALIK ESKWELA PUBLIC ASSISTANCE
 COMMAND CENTER**

To: Asst. Schools Division Superintendent
 Chief Education Supervisors, CID and SGOD
 Public Elementary and Secondary School Heads
 Teaching and Non-Teaching Personnel
 All Others Concerned

1. The Schools Division Office hereby announces the composition of 2024 Oplan Balik Eskwela-Public Assistance Command Center (OBE-PACC) as follows:

Name and Designation	Contact Number
Chairperson: Amador D. Garcia Sr. PhD, CESO VI Schools Division Superintendent	
Co-Chairperson: Christopher C. Benigno, EdD, PhD, CESO VI Asst. Schools Division Superintendent	
Vice Chairperson: Bless Maricar B. Ramos, SEPS Division Public Assistance Coordinator	09175150763
Members: Atty. Aileen Joy C. Fuentes Attorney III	09776020412
Janet B. Pascua Administrative Officer V	09177997778
Marlou B. Borja Information Technology Officer	09168534921
Janeen Ybeth L. Leppago Administrative Aide VI	09656495510

2. The Division OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:



Address: Actividad-Economia St., Zone 2 (Consiliman), Bangued, Abra
 Telephone No.: (074)614-6918
 Email Address: abra@deped.gov.ph
 Website: <http://www.depedabra.com>

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- a. Receive, process, and respond to simple queries, information and complaints from the general public, including those forwarded by other DepEd offices;
 - b. Assist in the dissemination and clarification of DepEd policies, programs, projects, and process, particularly those relevant to the opening of classes;
 - c. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
 - d. Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action/s taken.
3. The OBE PACC shall ensure that the following are available to the public for the duration of OBE:
- a. Hotlines;
 - b. Emails;
 - c. Text Messaging Service;
 - d. Social Media;
 - e. Letters and Endorsements; and
 - f. Legal Assistance (if applicable).
4. The conduct of OBE (Oplan Balik Eskwela) PACC (Public Assistance Command Center) OBE-PACC shall be from July 22 to August, 2024. Schools shall likewise establish their OBE-PACC.
5. For more information, please contact Oplan Balik Eskwela Coordinator, Ms. Bless Maricar B. Ramos with a contact number 09175150763.
6. Please be guided accordingly.


AMADOR D. GARCIA SR. PhD, CESO VI
Schools Division Superintendent



OSDS/Admin/jbp/jyl



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